



**CHANDIGARH
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Chandigarh College of Pharmacy

Feedback Analysis & Action Taken Report (2022-2023)

Student Feedback Action Taken

S. No.	Feedback Analysis	Action Taken
1	More industrial visits for better learning outcomes.	Conducted industrial visit and arranged interactions with industrial personnel's during the international conference.
2	More attention towards interpersonal skills.	Communication skills sessions under TPP classes were carried out to enhance student's overall personality.
3	More focus on working of Advanced analytical instruments.	Conducted hands-on training programme on Modern Analytical Instruments (HPLC, GC-MS, HPTLC, and MS).
4	Required exposure to latest technologies used in pharmaceutical industries.	Conducted workshop, Industrial visits, Institutional visits. Also advised for add-on MOOC courses.
5	More practice sessions for interview preparation.	Group discussion practices and mock test were conducted to improve the interview skills.


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Faculty Feedback Action Taken

S. No.	Feedback Analysis	Action Taken
1	Hands on experience should be provided to use the latest Research software.	Conducted workshop on software (like Lexicom, Ex-pharm) used in the Pharma research.
2	Faculty wants more awareness sessions on patents, Technology transfer.	Expert session was conducted sessions on patent filling and Technology transfer.
3	Awareness about latest Pharmacovigilance and clinical data management tools needed.	Hands-on workshops were conducted in collaboration with Makeintern collaborated with IIT Kharagpur. Also provided training on data management tools.
4	Knowledge should be provided about Entrepreneurship to faculty.	Workshop on "Entrepreneurship Skill, Attitude and Behavior Development" by Mr. Satyendra Singh was conducted.

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Alumni Feedback Action Taken

S. No.	Feedback Analysis	Action Taken
1.	Workshops must be organized regarding further study options.	Conducted workshop on career opportunities.
2.	Interaction of students studying in the college with pass out students to get better career guidance.	Well placed alumni have been recognized and their lectures have been scheduled to guide current students and gain information from them.
3.	Students must get the real Industry exposure during college time.	Conferences, industry expert talks and industrial visits were organized.
4.	Advised more exposure to advanced Technologies in Pharma Industry to prepare the students for high-tech industries.	Industrial visits organized and conducted interaction with industrial experts.
5.	Encourage the students to participate in research and projects.	Assistance for research projects, research paper presentations and publication

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Employer Feedback and Action Taken

S.No.	Feedback Analysis	Action Taken
1	Students need to improve the speaking skills/ public speaking abilities.	Conducted sessions on Soft-Skill and Communication Skills and group discussions.
2	Advised to improve the basic pharmacovigilance knowledge.	Conducted conference on PV and clinical research sessions. (Advanced program in PV, 27-31 March, 2023)
3	Exposure to latest/ advanced skills which is required to pharmacy graduates.	Add on courses were introduced for students to increase their professional growth. (Short term course on Scientific/medical writing, Jan 2023)
4	Advised for more industry interactions to overcome the gap between industry expectation and practical use of knowledge.	Industrial visits, expert talks and events conducted. (IDPER, 2023)
5	AMCAT test should be conducted to evaluate students' performance based on English, Logical, Quant, & Domain Specific skills.	Conducted AMCAT Test
6	More focus should be given on Group discussion to give students real-time exposure.	Conducted Group discussion competition along with regular practice of GD.

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Feedback Analysis & Action Taken Report (2021-2022)

Student Feedback Action Taken

S. No.	Feedback Analysis	Action Taken
1	More focus on written and verbal communication skills.	Communication skills sessions under TPP classes were carried out to enhance student's overall personality.
2	Students requested to conduct a workshop on cardiovascular diseases for the better understanding of the Pharmacotherapeutics.	Expert Lecture by Dr. Deepak Puri on heart diseases was conducted.
3	Regular Alumni interaction must be conducted to provide better carrier guidance.	Organized frequent alumni meetings for the benefit of the students to ease the placement process.
4	More focus on working of latest instruments.	Conducted hands-on trainings program on latest instruments for an example MS, HPTLC and HPLC.
5	Students requested for extension in the library timing.	Students were allowed to use library facility in their no class time as well as after college hours.

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Faculty Feedback Action Taken

S. No.	Feedback Analysis	Action Taken
1	Hands on experience on latest Research software.	Conducted workshop on software (like Lexicomp, Ex-pharm) used in the Pharma research.
2	More research-oriented workshops to upgrade the knowledge about advanced techniques.	Faculties encouraged to attend FDPs, STTPs, workshops, conferences, and certified courses. Also, MOUs were made with industries to provide training.
3	Expert talk is required to upgrade the understanding on Adverse drug reaction tools.	Two days conference was organized in on "Advanced program in Pharmacovigilance", 9-10 May 2022.
4	Smart class facility must be provided for teaching and learning process.	Smart screen projectors were purchased to enhance teaching method.


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Alumni Feedback Action Taken

S.No.	Feedback Analysis	Action Taken
1.	Interaction of students with alumni.	Alumni lectures have been scheduled to guide current students and gain information's from them.
2.	More Hands-on workshops are required.	Advanced training workshop conducted to give more exposure on practical aspects of modern instruments techniques.
3.	Advised more exposure to advanced Technologies in Pharma Industry to prepare the students for high-tech industries.	Industrial visits organized and conducted interaction with industrial experts.
4.	Encourage the students to participate in research and projects.	Assistance for research projects, research paper presentations and publication
5.	Fees submission process should be easy & smooth so that students need not miss lectures to submit the fees.	Online portal link has been activated for the fee's submission.


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Employer Feedback and Action Taken

S.No.	Feedback Analysis	Action Taken
1	Employability skills should be improved.	TPP training was made compulsory to enhance vocational and writing skills.
2	For better understanding, arrange various industrial visits.	Industrial visits were arranged to enrich students' knowledge.
3	More Sessions should be conducted to focus on the speaking skills, Presentation Skills and over all development of students.	Conducted Regular Session of on Communication Skills and Soft-Skills
4	AMCAT test should be conducted to evaluate students' performance based on English, Logical, Quant and domain specific skills.	Conducted AMCAT Test
5.	More practice required to improve communication skills and to build confidence.	Conducted Mock Interviews & Group Discussion Sessions

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Feedback Analysis & Action Taken Report (2020-2021)

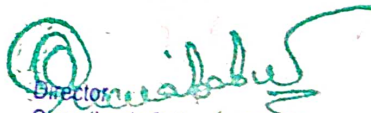
Student Feedback Action Taken

S. No.	Feedback Analysis	Action Taken
1	Add on certified courses to upgrade their aptitude skills.	Certified course on data interpretation and logical reasoning were conducted.
2	Need of Competitive related guidance like for GPAT, NIPER etc.	Arranged expert sessions and experience exchange for students' motivation by qualified alumni.
3	More practice sessions for interview preparation.	Group discussion practices and mock test were conducted to improve the interview skills.
4	Workshop on Advanced Research software is needed.	Workshop on software (like Lexicomp, Ex-pharm) used in the Pharmacy was conducted.
5	Advised for lectures/webinars from pass out graduates on frequent basis.	Organized frequent alumni meetings for the benefit of the current batches.
6.	More focus on working of modern analytical instruments.	Conducted hands-on trainings program on ModernAnalytical instruments (HPLC, GC-MS, HPTLC, and MS).

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Faculty Feedback Action Taken

S. No.	Feedback Analysis	Action Taken
1	Faculty oriented policy to upgrade subject knowledge.	Faculties encouraged to attend FDPs, STTPs, workshops, conferences, and certified courses. Also MOUs were made with industries to provide training.
2	Awareness about latest instrumental techniques needed.	Conducted summer training course on modern instrumental techniques.
3	Knowledge should be provided about Entrepreneurship skills to faculty.	Conducted expert talk on entrepreneurship and IPR.
4.	Suggestions to include teacher training for greater use ICT in teaching learning process.	A workshop was arranged for the effective use of computer and information for teachers.
5.	Seminars/conferences presentations under Review and Research papers.	Seminar was conducted on the current trends in the field of pharmaceuticals to emerge Review and Research Papers.

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Alumni Feedback Action Taken

S.No.	Feedback Analysis	Action Taken
1	More attention to research and projects.	Seminars were organized to motivate students to participate in scientific research.
2	Requesting more co- curricular activities to enhance their knowledge on recent advancement in the field.	Students will be encouraged to attend various courses available online on portals of NPTEL/ SWAYAM, Coursera etc.
3	Advised competitive related guidance to like for GPAT, NIPER, etc.	Arranged expert meetup for final year students.
4	Students must get familiar with the working environment of pharma industries and various career opportunities in pharma sector.	Expert talks by industry experts & well-placed Alumni were conducted and make the students learn about pharma industry trends & its requirements.

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Employer Feedback and Action Taken

S.No.	Feedback Analysis	Action Taken
1	Exposure to latest/ advanced technologies is required to improve theoretical knowledge.	Conference was conducted for students to enhance their career growth. (Basic Fundamentals and hands on training on sophisticated instruments, 1-6 March 2021)
2	Syllabus should be made more interesting as per the requirement of the industry.	By using demonstration and smart learning tools made theoretical part easier and more understood able.
3	Students must improve their interpersonal skills.	Students are encouraged to participate in various co-curricular activities which help students to develop leadership and team building qualities.
4	More Sessions should be conducted to focus on the speaking skills and over all development of students.	Conducted Regular Session of Communication Skills and Soft-Skills
5	AMCAT test should be conducted to evaluate students' performance based on English, Logical, Quant and domain specific skills.	Conducted AMCAT Test.
6	To improve soft skills and resume building, more sessions are required to make students aware about the same,	Resume Building Sessions conducted.

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Feedback Analysis & Action Taken Report (2019-2020)

Student Feedback Action Taken

S. No.	Feedback Analysis	Action Taken
1	More industrial visits for better learning outcomes.	Conducted industrial visit and interactions with industrial personnel's during the international conference.
2	Emphasis on instrumental knowledge to students.	Conducted hands-on trainings program on modern Analytical instruments (HPLC, GC-MS, HPTLC, and MS).
3	Special mock test covering the entire syllabus to enable the students to perform well in placement interview was suggested.	Scheduling mock series in TPP classes to enhance placement performance.
4	Guidance on competitive exams like for GPAT, NIPER etc. are required.	Arranged frequent lectures for students by experienced pharmacy experts.

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Faculty Feedback Action Taken

S. No.	Feedback Analysis	Action Taken
1	Faculty wants awareness on patents, innovation and Intellectual Property Rights	Expert session was conducted on Entrepreneurship and Innovation as Career Opportunity.
2	Awareness about latest Pharmacovigilance and clinical data management tools needed.	Expert talk conducted on pharmacovigilance.
3	Extra concentration provided to weak students	Extra classes and one to one problem solving sessions are provided to weak students.

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Alumni Feedback Action Taken

S. No.	Feedback Analysis	Action Taken
1.	Availability of career guidance facilities should be provided at institute level.	Conducted expert talks, Alumni talks on career opportunities, so that students get aware about various options in industries.
2.	Interaction of students studying in the college with Alumni.	Well placed alumni have been recognized and their lectures have been scheduled to guide current students and gain information's from them.
3.	Students must get the real Industry exposure during college time.	Conferences, industry expert talks and industrial visits were organized.
4.	Advised more exposure to Pharma Industry.	Industrial visits organized and conducted interaction with industrial experts.
5.	Wide gap between academic & industry.	Apart from academic technical subjects, training in soft skills and communication skills is provided to meet the industry requirements.

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Employer Feedback and Action Taken

S. No.	Feedback Analysis	Action Taken
1	Real industry exposure should be included during graduation/ post-graduation period.	Career guidance sessions were conducted for the final year students. (Global Opportunities of Pharmacy Profession, 18 th July 2019).
2	To meet industry requirement, more workshops/ conference should be conducted.	Invited resource persons from industries to address the students to bridge the gap between industry and academics (Regulatory affairs and intellectual property rights in the Indian Pharmaceutical Industry 08 November 2019).
3	To enhance the knowledge in advancement in pharmacy, regular efforts should be made.	Webinars were conducted to improve latest technologies trends in pharmacy. (webinar on clinical trials, May 2020).
4	To improve communication skills, more sessions are required	Conducted Personality Development Session in regular classes to make students placement ready.
5	To improve soft skills and resume building, more sessions are required to make students aware about the same,	Resume Building Sessions conducted.
6	Mock interviews should be conducted for the practice of students and to make them placement ready.	Conducted Mock Interviews.


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Feedback Analysis & Action Taken Report (2018-2019)

Student Feedback Action Taken

S. No.	Feedback Analysis	Action Taken
1	Frequent industrial interaction for more understanding of theoretical subjects.	Regular meetups with industrial personnel's during the international conference.
2	Advised for Alumni interaction on frequent basis.	Organized frequent alumni meetings for the benefit of the students. Also, students took advantage for the placement bonus.
3	Students requested for extension in the library timing.	Students were allowed to use library facility in their no class time as well as after college hours.

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Faculty Feedback Action Taken

S. No.	Feedback Analysis	Action Taken
1	Staff need a session on patent	Expert session was conducted sessions on patent filling and Technology transfer.
2	Suggestion to have more collaborations with different industries for student and faculty exchange.	MOUs were made with industries which helps students in learning and training.
3	Hands on experience should be provided to use the latest Research software.	Conducted workshop on software (like Lexicomp, Ex-pharm) used in the Pharma research.

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Alumni Feedback Action Taken

S. No.	Feedback Analysis	Action Taken
1.	There is need to build CGC Alumni Network Support.	Conducted Alumni meet at various locations based on the availability of Alumni to promote campus placements and building healthy relations. Alumni Meet (Chandigarh 6 th Oct 2018) Alumni Meet (Bangalore 5 th Jan 2019) Alumni Meet (Delhi 6 th April 2019)
2.	Interaction of students studying in the college with Alumni.	Well placed alumni have been recognized and their lectures have been scheduled to guide current students and gain information's from them.
3.	Sources should be made available to give additional academic guidance & support.	Expert talk, Alumni interactions organized to make assisting budding professionals & pass out alumni to have chance to post vacancies in their organizations or connecting with individuals of their own batches or can also act as mentor for current students.
4.	Students showed more interest in industrial visits and workshops.	Industrial visits organized to give students exposure and conducted many workshops at college.

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Employer Feedback and Action Taken

S. No.	Feedback Analysis	Action Taken
1	Practical knowledge should be given more weightage as compared to theory.	Students were motivated to participate in various events ("Strengthening Quality Education through Experiential Learning Leading to Student Employability" 2-6 July 2018).
2	More exposure on projects should be given.	Conference was organized to familiarize the students with the latest development or research projects. (National Conference on "Role of Pharmacists in Academia and Research, 24-25 Oct 2018)
3	Skills enrichment programs should be included in curriculum	Training programs were arranged for students to increase analytical and logical reasoning skills.
4	To improve communication skills, sessions should be given on personality development, confidence building, and LSRW Skills.	Conducted Communication Skills and Aptitude Sessions
5	More practice required to improve communication skills and to build confidence.	Conducted Mock Interviews & Group Discussion Sessions

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